

**WARRANTY CLAIM**

CLAIM NUMBER	DATE OF ENTRY
CUSTOMER NAME AND ADDRESS	CLAIM DATE
	CUSTOMER CLAIM NUMBER
	CONTACT PERSON
CUSTOMER ID	PHONE, EMAIL

VEHICLE DATA	
MAKE:	MODEL:
MANUFACTURE DATE:	FIRST REGISTRATION DATE:
ENGINE CAPACITY:	POWER: KW / HP*
FUEL TYPE:	ENGINE NUMBER:
BODY NUMBER:	
AFTER FITTING OF THE PART WAS VEHICLE INVOLVED IN ROAD ACCIDENT? YES / NO* *delete as appropriate	

PRODUCT INFORMATION	
NAME AND HELLA PART NUMBER:	
CUSTOMER PART NUMBER:	QUANTITY:
INVOICE NUMBER:	ISSUE DATE:

FITTING INFORMATION	
DATE:	MILEAGE:

PART REMOVAL	
DATE:	MILEAGE:
DESCRIPTION OF THE DEFECT:	
REMARKS:	

Refund of additional costs EUR

I hereby agree the product can undergo destructive testing YES NO

The compressor shall be returned within agreed warranty period with attached proof of dryer and expansion valve replacement and rinsing the system. The returned compressor shall be secured in order to prevent oil spillage.

THE CLAIM IS SUBJECTED TO COMPLETE AND CORRECT FILLING OF THE WARRANTY CLAIM FORM AND SENDING THE PART WITH THE FORM ATTACHED TO HELLA POLAND WARRANTY DEPARTMENT. ADDRESS: 20 HANDLOWA STREET, 41-253 CZELADZ, POLAND20, 41-253 CZELADZ

IN SPECIFIC CASES WE RESERVE THE RIGHT TO REQUEST ADDITIONAL DOCUMENTS OR INFORMATION

The controller of personal data that You have provided is HELLA POLSKA Sp. z o. o., with its registered seat at Warsaw (02-681), al. Wyścigowa 6.

If you have any questions concerning processing of Your personal data, please contact our Representative on Personal Data Protection, which is available under following e-mail address; privacyhp@hella.com.

Your personal data will be processed in order to handle Your complaint, on the basis of:

- in case of implied warranty compliant – legal obligation of fulfilment of implied warranty with relation to the fulfilment of the sell agreement – art. 6 (1) c) together with art. 6 (1) b) of the General Data Protection Regulation (hereinafter referred to as the "GDPR");
- in case of warranty compliant on the basis of legitimate interest of the Controller – art. 6 (1) f) of the GDPR, where the legitimate interests of the controller is to enable You, as our Customer to pursue your claims due to the warranty of goods or services that you have purchased.

Provision of data is voluntary, although required in order to handle a complaint. Personal data will be processed for the period of complaint handling, including storage until potential claim period of prescription expires or the legal obligation of archiving deriving from law provisions expires.

Hella Polska can transmit Your personal data to processors, processing personal data on behalf of the controller, including entities providing maintenance and post-warranty services and other entities participating in the process of warranty handling. In case of warranty compliant Your personal data will be transmitted to other manufacturers (guarantors).

You have right of access to data, right to object to processing, their rectification, erasure, right to data portability or restriction of their processing. In order to exercise aforementioned rights You have to contact the Controller to the e-mail: privacyhp@hella.com or postal address.

If You feel that while processing Your personal data the GDPR provisions have been infringed, You are entitled to lodge in a complaint to the President of Personal Data Protection Office.

DATE AND SIGNATURE: